

Grievance policy 2019– as per the AGMC model Rules

Further to the clauses in the Model rules covering Grievance disputes, in addition, the AGMC Inc, encourages grievances to be resolved as quickly as possible and invites affected parties to first try and resolve via informal channels (14 days from the date the dispute has been raised to all involved parties) such as email, phone calls or in the presence of each other. If this is not possible, then formal channels are to be followed including the appointment of an unbiased mediator. All parties must agree to engage in a hearing where the unbiased mediator will attempt to assist the parties to find a solution. All parties will be heard and if the dispute cannot be resolved with the unbiased mediator, then an unbiased decision maker will determine the outcome of the dispute (this can occur at a different date to the time of the hearing).

See Model Rules for Grievance clause

This policy, as all others, is subject to yearly review and can be amended, updated and changed before being passed by voting by the management committee for that financial year.